

CONNECT

Secure Access to Cloud-Based Data

The Demag IC-1 Remote advanced telematics solution efficiently connects the office to the jobsite by delivering key crane operating data to your computer or mobile device. Accessed anywhere via an internet connection, IC-1 Remote provides efficient data monitoring and transfer by consolidating crucial crane operating information into a single location, securely stored on a cloud server.

Working as a standalone service or exporting data to your existing telematics service through API, IC-1 Remote improves crane operating efficiency. It consists of a radio unit with SIM card that connects to a central cloud server, where crane data is transmitted and stored. Password-protected, authorized users retrieve this data from anywhere an internet connection is available to analyze it for advanced planning efficiency.





SERVICE

Achieve a Higher Level of Readiness & Remote Support

Demag's advanced telematics solution allows you to achieve a higher level of crane readiness. Fault codes are sent to service personnel, so minor issues can be quickly addressed. The system allows you to set specific operating thresholds for items like hoist service hours and oil levels and generate automatic trigger notifications.

Giving you more control over the service schedule, IC-1 Remote assists in planning routine maintenance for a convenient time that doesn't impact the work schedule. Unlike other crane telematics solutions, IC-1 Remote delivers the unique ability of remote crane troubleshooting. Service team members can remotely access control information and run a fault analysis to help quickly diagnose and resolve issues.

Track critical servicerelated metrics like...

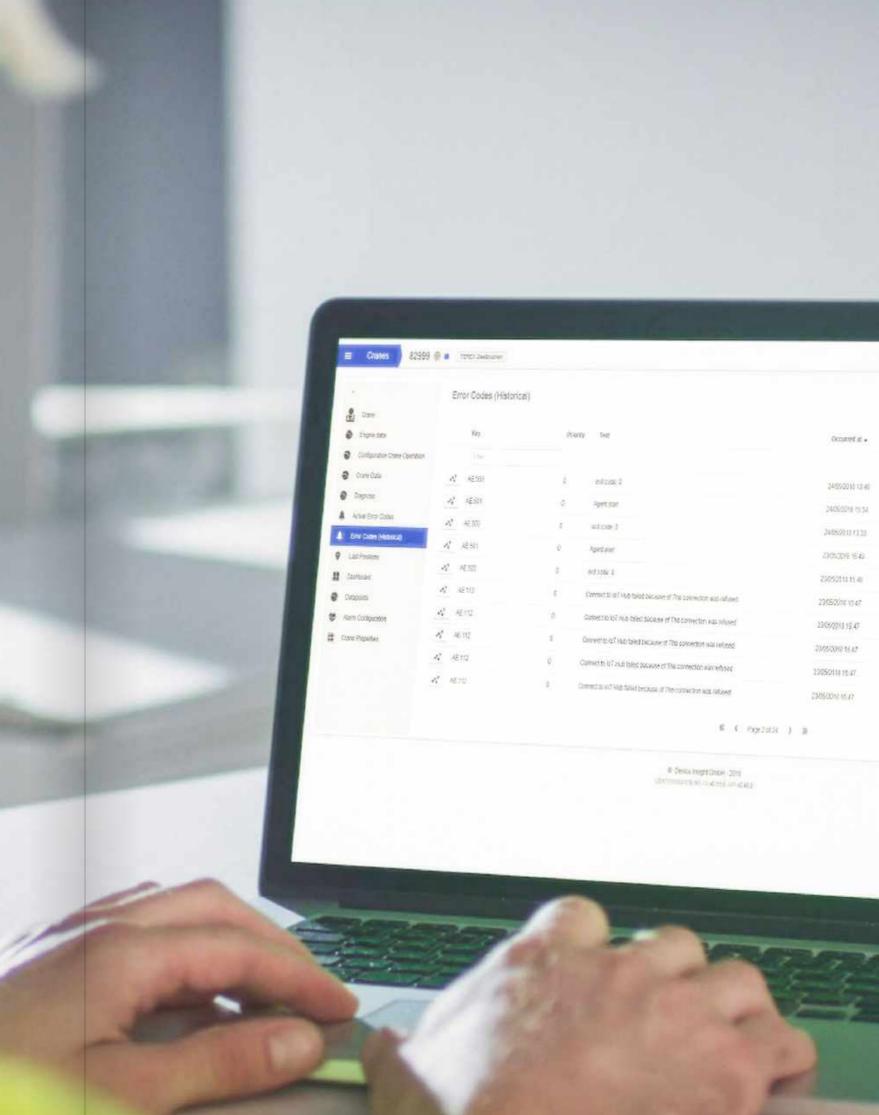
Operating hours

Fluid temperature

Fill levels

Pressures

Error codes



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